



COMPUTER SERVICE PRICE LIST

Expert Computer Services for every business need.

We service and support *all* products purchased from **AEC** Technical Services.

SERVICE		AGREEMENT	PREFERRED	STANDARD
		RATE	RATE	RATE
Shop Labor, per hr.	\$	FREE *	45	60
On-site Labor, per hr.		FREE *	60	75
Emergency Response		FREE	15	30
Telephone Support, per hr.		FREE	45	60
Training		FREE	45	75
Travel, per hr.		FREE	35	50
Preventive Maintenance/Ea.		FREE	29	39
Consulting, per hr.		FREE	60	75
Programming, per hr.		45	60	75
Minimum Sale		None	None	100
Avg. Turnaround Time		24-Hrs	1-3 Days	1-2 Wks
Terms, Services		Net 30	Net 15	COD
Terms, Product Sales		PO	50% Dep	Prepaid

SERVICE RATES

AGREEMENT - Included with your annual AEC On-Site Service Agreement.

* = Labor is FREE for all work associated with failures to covered equipment.

A reduced flat-fee of \$35.00 per hour is billed for additional services such as upgrades and software installation (or reinstallation).

PREFERRED - The System was purchased from GO Technologies or AEC Technical Services, you are a volume purchaser, or you, or a member of your immediate family is employed at an AEC Service Agreement site.

STANDARD - Any products not purchased from GO Technologies or AEC.

Labor charges are billed for a minimum of 1 hour. Thereafter, tenths of an hour are calculated. The user is solely responsible for any data contained on a system. Not all services are offered on products purchased from our competitors.

No other Company can offer your organization a wider variety of products and services.